Appleberry Orchard Job Description

Position: Admission Cashier - Petting Farm

Why this job is important:
You will be the first employee customers see as they enter our farm. You will get the customers started/directed on their memorable family fun experiences.

Minimum Level of Service Requirements:
- Must smile and greet customers.
- Must know admission prices.
- Must know how to operate cash register & credit card machine.
- Must ring up purchases accurately, county money and make change correctly.
- Register drawer must be accurate, the money must match the register report and you must call Jessica for change and questions.
- Must know what animals we have in the petting farm.
- Must know general information about animals and the historic barn.
- Must know general information about farm and location of activities on the farm.
- Must know layout of Appleberry Acres, restrooms, hand-washing, stroller parking, etc.

What makes employee performance great at this job?
- Those that make such a great impression and are so helpful that customers tell ME about YOU.
- Engaging with the guests, especially the kids. Helping them feel welcome and have a great experience.

Key scripts for employee to use with guests:
"Are you ready to have a great time?"
"What was your favorite animal?"
"Did you get a snack from the snack shack?"
"Make sure you get a donut inside the store!"
"Don't forget to see the pumpkin chucker!"